



October 26, 2023

**RE: URGENT RECALL NOTICE: Capewell Aerial Systems’ Snap Shackle (PN 2776)**

Dear Capewell Customer,

We are writing to inform you that Capewell Aerial Systems (“Capewell”) has undertaken a voluntarily recall of the Snap Shackle, PN 2776, due to a potential unsafe condition, sold from 2012-2015. The Snap Shackle is a component in multiple part numbers, as listed below:

AMTC-S1143-46, -48, -82 – Secondary Anchor Sling	AMTC-S1557-YE – Secondary Release Strap
AMTC-S1359 – Belly Band	AMTC-S1564-BL – Light Helicopter Belly Band
AMTC-S1370-BL – Secondary Release Sling	S1143-1 – Quick Release Shackle-Modified Wichard
AMTC-S1494-BL – UH-1 Secondary Belly Band	

Our recall notice is on Capewell’s website (<https://capewellaerialsystems.com/downloads/air-delivery/>) since 11/1/2023 and we will send a letter in the mail in October of 2023 requesting that you immediately return all impacted Part Numbers in your possession.

**IF YOU ARE CURRENTLY USING THE PARTS LISTED ABOVE, WE ASK THAT YOU PLEASE REMOVE THEM IMMEDIATELY FROM SERVICE AND OPERATIONS AND RETURN THEM TO US AS AT CAPEWELL’S EXPENSE AS SOON AS POSSIBLE, FOLLOWING THE INSTRUCTIONS BELOW. IN EXCHANGE, WE WILL PROMPTLY SEND YOU A FULL REFUND.**

**PLEASE REVIEW THE FOLLOWING INFORMATION REGARDING THE PRODUCT:** Based on our review to date, we have received input from the field indicating a safety concern related to an inadvertent release. Inadvertent release may depend upon a variety of factors, including general wear and tear, specific use case, environmental conditions, and the way the product is rigged. Regardless of any of these factors, we ask you to please comply with this recall. **IN THE EVENT OF AN INADVERTENT RELEASE, A SERIOUS INJURY OR DEATH COULD RESULT.** If you elect not to comply with this recall, you do so at your own risk.

Capewell is committed to maintaining the highest level of safety, transparency, and customer support. Any unintended or inadvertent release is unacceptable to Capewell’s high safety standards.

Please contact us through our Customer Service Manager, Amy Jackson, via phone (276) 952-3114 or email [amy.jackson@capewell.com](mailto:amy.jackson@capewell.com) to coordinate prepaid shipping instructions and a prompt full refund upon return of your product.

Thank you for your immediate attention to this matter.

Sincerely,

Don Arrowood

Vice President of Operations and General Manager



Capewell Aerial Systems

